



This trip is arranged by Rosapepe Retreats, LLC, a Maryland limited liability company (RR) doing business as Rosapepe Retreats LLC. It has made the travel arrangements as agent for the transportation carriers & other suppliers (SUPS) of services connected with the tour, all of which are independent contractors. RR in no way owns or operates the vehicles or facilities to be used during the trip, & does not guarantee or assume responsibility for the acts &/or omissions of SUPS, their employees, agents, etc. All bookings are accepted subject to the conditions imposed by SUPS & RR, including airline, cruise line, rail, coach, hotel, restaurants, insurance, & other companies, firms or persons concerned with the trip, & RR will make no refund in the event of their delay, cancellations, overbooking, strike, bankruptcy, force majeure or for elements of the package not used by customer. If there is a difference between RR Conditions & those published by a SUP, the higher cost conditions shall apply. RR reserves the right to cancel a trip, change the itinerary, airline, hotel or adjust rates whenever in its sole judgment conditions warrant, or if RR deems it necessary for your comfort, convenience or safety. Currency, taxes, fees & fuel surcharges are subject to change. Trips outside the USA require a valid U.S. passport. You are responsible for, & release RR from passport, visa, vaccination requirements, & safety conditions in travel destinations. **RR strongly recommends you purchase appropriate cancellation/medical/baggage insurance for the trip.** For medical information, call the U.S. Public Health Service at 301-443-2403, & for U.S. State Department travel advisories, 202-647-5225. RR reserves the right to decline to accept any person as a member of the tour, or to require any participant to withdraw from the trip at any time who presents a significant risk to the health & safety of themselves or others which cannot be eliminated or reduced to an acceptable level by RR's reasonable accommodation. RR reserves the right to correct an error in advertised price prior to your departure. Your initial payment to RR constitutes acceptance to these terms and a contract is made when your reservation & payment are accepted by RR at its offices & any dispute shall be governed by MD law & subject to the jurisdiction of Anne Arundel County, Annapolis, MD. Rosapepe Retreats LLC is a Maryland limited liability company. In calculating the cost of your trip, RR has relied on your consent to these terms & in the absence of this release, the trip cost would have been higher. RR reserves the right to cancel a tour prior to departure, & in such cases all payments made will be refunded & shall constitute full settlement. Trip based on currency exchange rate based on date of pricing and is subject to change if the USD weakens.

## **Rosapepe Retreats**

### **ADDITIONAL TERMS AND CONDITIONS**

This document outlines what Rosapepe Retreats, LLC ("RR") agrees to provide when you register for a RR tour, and what you agree to do in return. This information is very important, please read it carefully and sign below.

**Current tour prices** are listed on the reservation page for the tour. Due to currencies fluctuation and other factors beyond our control, tour prices may change without notice at any time. Price changes are not retroactive, and tour participants who already registered for a tour will not be affected by any price changes.

#### **Included in the price of the tour:**

- accommodations at the Rosapepe Family hotel in the countryside of Contursi in the region of Campania. RR reserves the right to substitute accommodations of similar standard when necessary.
- all transportation during included group activities as per itinerary: transportation will be in vans or small buses.
- please note that transportation vehicles have no handicap provisions at this time. Hotel has limited handicap access per Italian law/requirements.
- one time each way group transfers between the airport and the hotel on arrival and between the hotel and the airport on departure on selected tour. Airport transfers for individual early arrivals and late departures or different arrival/departure points other than directed by RR are not included;
- all meals as per itinerary: breakfast at the hotel, dinner and/or lunch at either the hotel restaurant or at a restaurant or tour site as per itinerary. ONE drink with lunch and dinner, alcoholic or non-alcoholic;
- all included group activities and side excursions, as per itinerary;

- all sightseeing, fees, and admissions, as per itinerary;

- full time RR tour escort, professional in-country guides, bi-lingual (English and Italian) local guides in selected attractions.;

All quoted prices include the cost of the tour operator planning and operation. Tour prices DO NOT INCLUDE: airfares and airport taxes (unless otherwise noted), local hotel tax daily use charge, other transportation to tour location, laundry charges, telephone calls, room service charges, mini-bar charges, all items of personal nature, travel, accident, baggage, health, or life insurance, tips for guides and drivers, private excursions, recreational activities not mentioned in the itinerary, optional activities, passport and/or visa when applicable. There will be free time during the tour week. RR is not responsible for fees associated with any transportation to and from hotel for a participant's individual activity. That is at your personal discretion. In the case of computer or human billing error we reserve the right to re-invoice Tour Participants with correct billing.

ADDITIONAL EXPENSES INCURRED AS A RESULT OF DELAY, CHANGE OF SCHEDULES, ILLNESS, WEATHER, STRIKES, HOSTILITIES, QUARANTINE, GOVERNMENT REQUISITION OF HOTEL SPACE, OR ANY OTHER REASONS BEYOND THE CONTROL OF RR, SHALL BE BORNE BY THE PARTICIPANT.

**Prices do not include airfare, unless otherwise noted.**

**Single supplements** are available on a limited basis at additional cost. Please inquire for the actual cost of a single supplement.

**Roommates:** If any Tour Participant wants to pay for the tour at the shared-room price, yet does not have a specific roommate, we will attempt to match that Tour Participant with a roommate. If we match the Participant with a roommate whom the Tour Participant deems unsuitable, then the Tour Participant must arrange for and pay for another room for themselves directly with the hotel, if another room is available. There will be no refunds for complaints about roommates, and if any Tour Participant cancels the tour because of a roommate, there will be no refunds.

**Baggage:** We recommend that Tour Participants take along one bag/suitcase per person, plus a small carry-on bag. Due to a limited van/bus capacity, we request that only one bag per person be carried on vans. Baggage is carried at owner's risk and baggage insurance is strongly recommended.

**Health:** RR Tours include a lot of walking, including walking on uneven surfaces, stairs, hiking, and standing while sightseeing. All Tour Participants should be prepared to walk at least three miles a day on uneven surfaces, including steps, during days on which excursions are scheduled. If you have any concerns regarding your physical ability to participate in the tour, we strongly recommend that you consult your physician before signing up for a trip. **Any pre-existing physical, mental, or emotional disability that may require attention or treatment must be reported in writing prior to the beginning of a tour.** Tour Participants who require any form of assistance must be accompanied by a helper who is capable of and totally responsible for providing such assistance. The group's itinerary will not be adjusted for people who are not able to keep up with the rest of the group. All Tour Participants are required to complete and sign a Medical Release and Waiver Agreement. The minimum age for tour participants is 16. There is no maximum age; however you must be able to keep up with the pace of the group. Children under the age of 18 must room with and be accompanied by a parent or guardian. Smokers may smoke

only outdoors and downwind from the group - never in hotel rooms or during group meals or activities. Smokers will stay in a single room, unless they share a room with another smoker.

**Travel insurance** is not included in the tour price. RR highly recommends obtaining individual travel insurance for the duration of the tour (trip cancellation, foreign medical, flight delays and cancellations, medical evacuation). For an overview of available options in travel insurance coverage, check options available at the Travel Guard Insurance link on our website.

**Travel documents and visas:** Tour Participants are required to have a valid passport and a visa, if necessary. Incomplete documentation will result in the airline and airport authorities refusing permission to enter the country. The Tour Organizers will not arrange for passports or visas and will not be held liable for any irregularities caused due to improper documentation. Each Tour Participant is responsible for determining specific passport and visa requirements in the Participant's country of origin and for obtaining the necessary documents prior to departure. Passport must be valid for at least 6 months beyond the anticipated tour end date. It is suggested that all Participants check with the appropriate Consulate regarding their visa requirements.

**Tour itineraries** are subject to change: Due to unexpected circumstances, we reserve the right to cancel, change or substitute an activity or a service. During local or national holidays abroad, certain facilities such as museums, sightseeing tours, and shopping may be limited. Uncompleted portions of the tour itinerary are not cause for refund.

**Waiver of responsibility:** Rosapepe Retreats, LLC and its representatives ("Suppliers (SUPS) ") are making all ground arrangements pertaining to the Tour, including, but not limited to, hotel and restaurant reservations, sightseeing and side trips, subject to the condition that the SUPS will not be held liable to injury, death, delay, theft, damage, or irregularities, however caused. SUPS will take no responsibility or liability for: 1. injury, loss, or damage to persons or property, including luggage. 2. additional expenses resulting from changes in exchange rates, tariffs, or schedule. 3. the act or default of any company or person engaged in conveying the Tour Participants, or in carrying out the arrangements of the Tour, or otherwise. 4. additional expenses incurred or due to sudden sickness, weather conditions, strikes, or other causes or acts of God. 5. losses due to cancellations.

**Travel:** Participants are responsible for their own travel arrangements to and from the tour pick-up location. RR Tours arrival and departure city of Salerno or Naples Italy is served by several daily connections with other cities in Europe, the USA and Canada.

**Tour Payments:** A \$500 per person deposit check will be needed initially in order to hold your space on the trip. RR tours are limited to 16 people so please book early. This deposit is part of the final payment which must reach RR by 60 days prior to start of tour. Returned checks will incur a fee of \$35. We accept personal checks, money orders or cashiers checks only. Credit cards via the Paypal link on our website will incur a processing fee of 3.5% of the total amount paid with credit card. We do not accept debit cards. Final tour payments received later than one business day past the deadline will incur a late fee of \$35. Missing the final payment deadline by later than 7 business days may result in being removed from the tour. The final balance is due 60 days prior to start of tour.

**Cancellations and refunds:** Tour deposits are non-refundable. For cancellations 60 days or more before the beginning of the tour, the deposit amount, minus \$100 administrative fee may be applied to another tour any time in the future. The final tour payments are due 60 days prior to the beginning of the tour and are not refundable. **From Final Payment Due Date UNTIL 31 days before travel:** 50% of the tour cost (whether double or single occupancy) will be forfeited, including 50% of any optional pre- or post tour(s). Any additional optional payments made through RR (i.e. early arrival, late departure, other optional activities) will be refunded in full.

Within 30 days cancellation results in 100% charge of total trip cost. Do not consider cancellation received and effective until you get a cancellation confirmation. Refund & trip protection is not included, but strongly suggested. Written cancellation and cancelling party's actual signature is required. All cancellations must be sent to Rosapepe Retreats LLC, 1795 Beachfield Rd. Annapolis MD 21409 and will be effective on the date they are received by RR.

**Tour Cancellation:** Although we do our best to avoid this, it may occasionally become necessary for RR to cancel a tour due to insufficient registrations or any other cause. If a tour is cancelled due to low enrollment, you will be notified at least 60 days in advance. In this case, your entire payment will be refunded to you within fourteen days after the tour cancellation, as required by the state of Maryland. Refund of payments made constitutes full settlement, and releases RR, LLC from any further liability. RR is not responsible for any additional expenses incurred by tour members preparing for a canceled tour, such as nonrefundable airline tickets or passport fees. In the unlikely event of a tour cancellation, you will receive a \$100 gift certificate valid towards another tour within 18 months of the tour cancellation. If a tour is cancelled due to a natural disaster, strike, or other event outside our control, we cannot guarantee the 60 days' notice, but you will receive a full refund of all payments made.

RR strongly encourages all Tour Participants to purchase Travel Insurance to cover additional costs (airline tickets, loss of luggage, trip delay or tour cancellation, personal accident, medical evacuation, etc.). RR assumes no liability for the safety of any Tour Participant while in transit or during the tour. Prior to participating in the travel activities, all Tour Participants will be required to sign a Medical Release and Release of Liability for Rosapepe Retreats, LLC. RR is not responsible or liable for loss, damage or theft of luggage or personal injury, accidents or illness while on tour nor is RR responsible for any type of trip interruption.

**Photographs:** Representatives RR or SUPS may be photographing the Tour. The Tour Organizers reserve the right to publish any such photographs without obtaining further consent from any Tour Participant. Each Tour Participant releases RR and SUPS and its representatives from any liability in connection with any such use of such photographs.

**Leaving the tour:** The Tour Organizers reserve the right to accept, decline, or retain any person as a Tour Participant at the Tour at any time without liability and without any obligation to pay a refund or any other amount whatsoever. The Tour Organizers take no responsibility or liability for any Participant who leaves the Tour prior to its conclusion or for any activity undertaken by any Participant that is not included on the Tour itinerary. There will be no discounts or refunds for any Tour Participant who temporarily leaves the Tour and then returns to the Tour later.

**Special Requests:** We will advise hotel of any special requests of Tour Participants, provided we receive the request at the time of booking. However, we cannot guarantee all requests.

**Payment of deposit or full payment shall be deemed as consent by the Tour Participant to these Terms and Conditions.**

**PERSONAL RESPONSIBILITY:** I am entirely responsible for my own personal safety, health, and mental, physical, emotional, and general well-being during and after the Tour. I release Rosapepe Retreats, LLC and its representatives and any of their employees, assistants, and affiliates of any liability for any injuries or damages mentally or physically I or any of my family members might incur during or after the Tour. I understand that no health insurance or travel insurance will be provided by the Tour Organizers, and, if I wish to be insured, I must do this myself.

Valid through December 2023.

I (We) have read, understood, and fully agree to the foregoing TERMS AND CONDITIONS. I (we) release Rosapepe Retreats, LLC and its representatives from all responsibility and liability.

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Print Name

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Signature

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Print Name

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Signature

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Area code & daytime phone number

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E-mail address